Before You Tell it to Your Inspector General!

- **Be sure you have a problem, not just a peeve.**
  (Are the cooks turning out lousy chow or was it just one bad meal)
- **Give your chain of command a chance to solve the problem.**
  (Many problems must be addressed to the chain of command for resolution anyway)
- **If IG assistance is needed, contact your local IG**
  (IG's at higher commands will normally refer the case to the local IG fo
- **Be honest and don't provide misleading inform**
  (IGs will discover the truth quickly in most cases and there are penaltie for knowingly providing false information)
- **Keep in mind that IGs are not policy makers.**
  (If a policy is flawed you can submit proposed change on a DA form 20
- **Keep in mind that IGs can only recommend, not order a resolution.**
  (Only Commanders can order; the role of the IG is to advise the Commander)
- **Remember IGs can only resolve a case on the basis of fac**
  (Your claim that a supervisor has violated the rules doesn't make it fact. A claim mus supported with evidence)
- **Don't expect instant action on your request… Be p t.**
  (Investigations take time, and IGs tend to have heavy workloads)
- **Be prepared to take "No" for the answer.**
  (In any case "Yes" or "No", the IG will explain why)

Phone: 602-267-2670 or email: IGAZ@az.ngb.army.mil

To complain without fear of reprisal is the right of any Soldier, Civilian, or Family Member seeking IG help. After all, problem solving is one of the IG's primary missions.